

**FEIDER**  
MACHINES



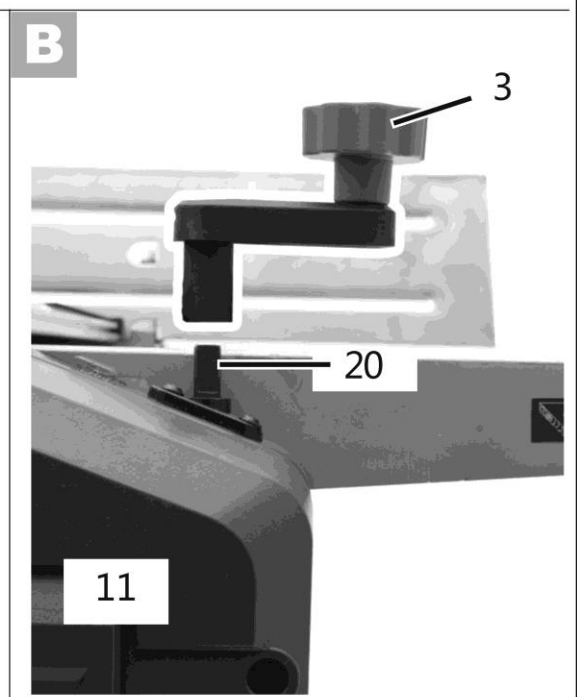
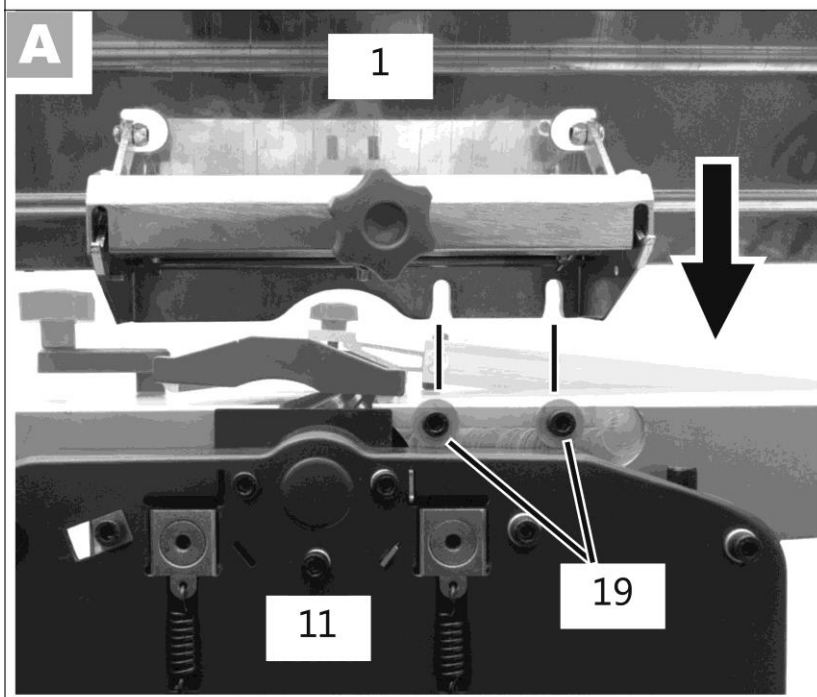
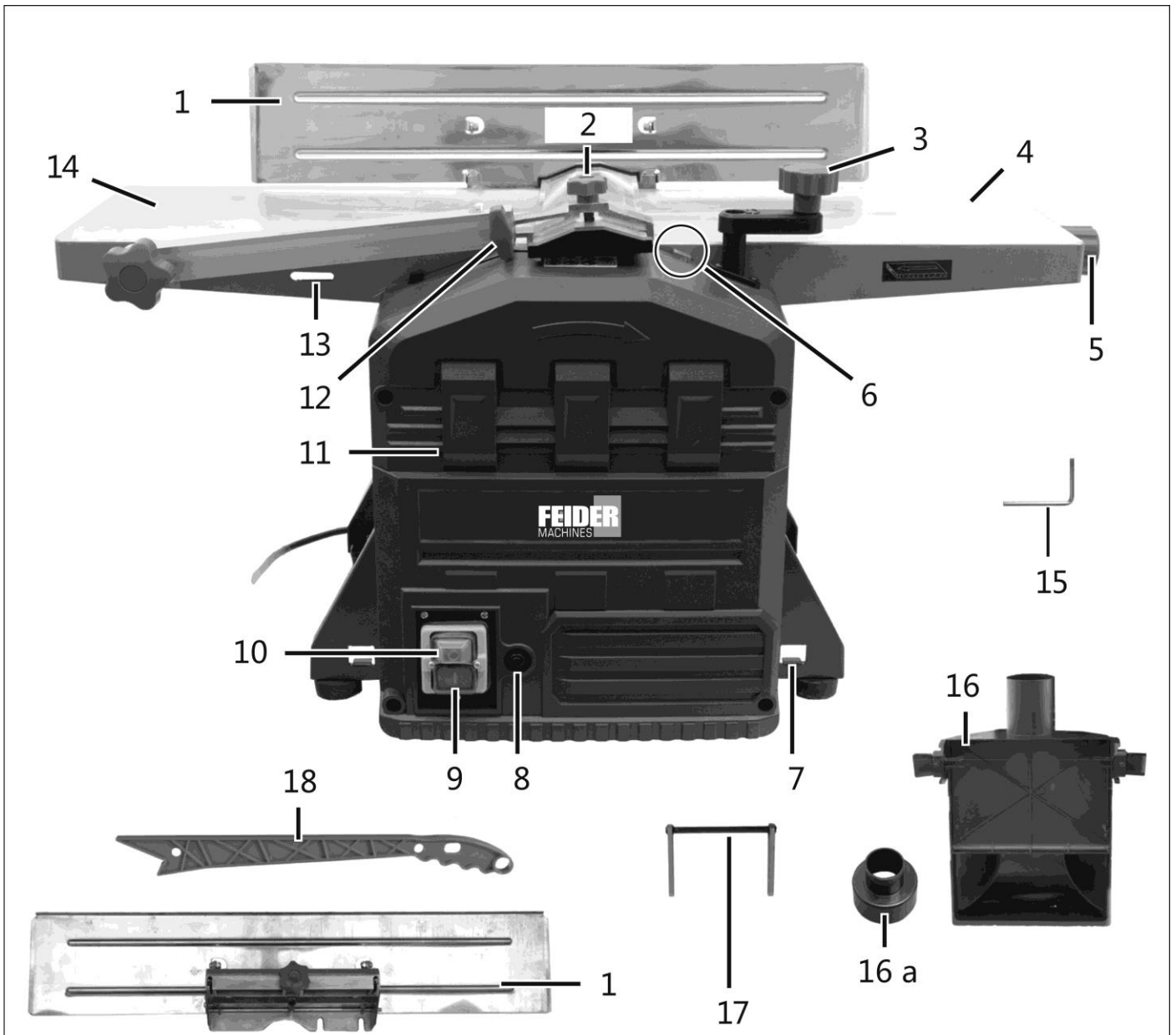
## PLANER THICKNESSER

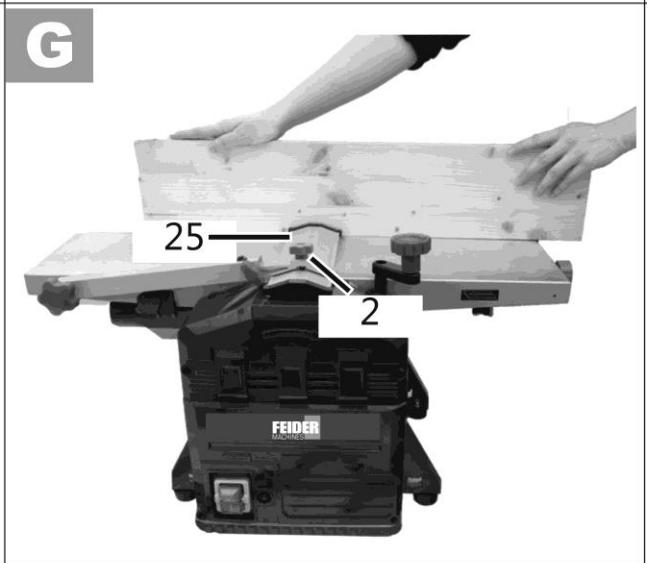
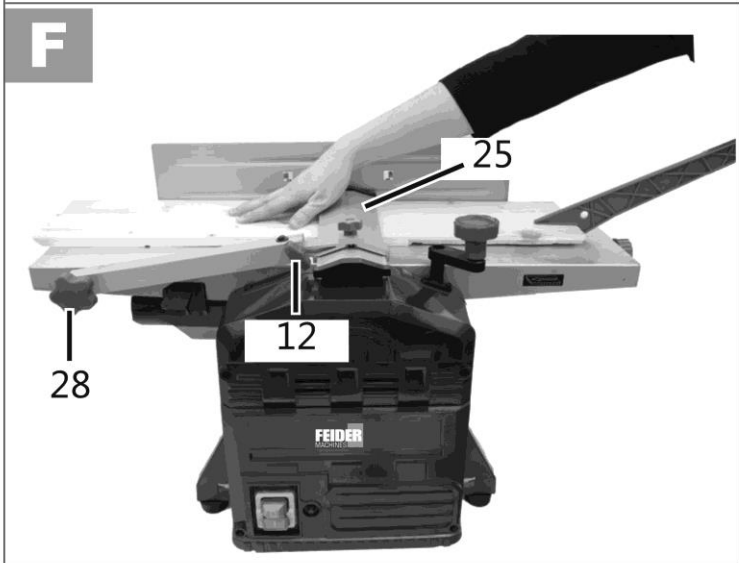
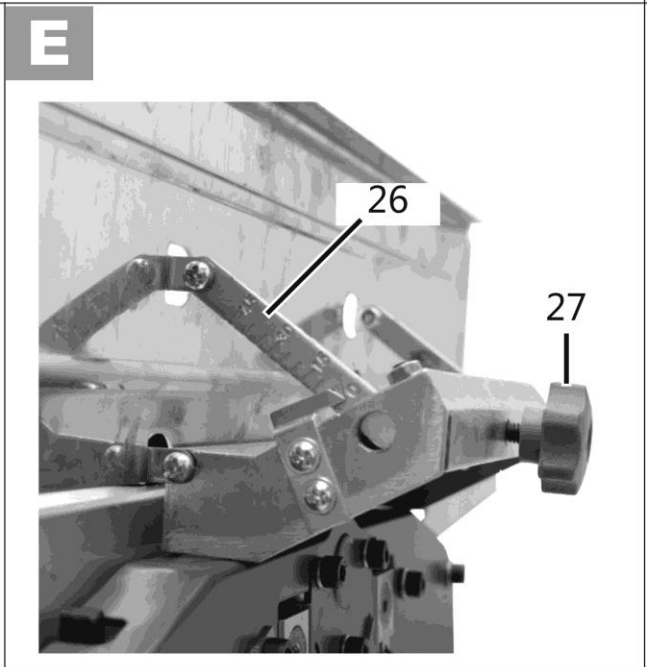
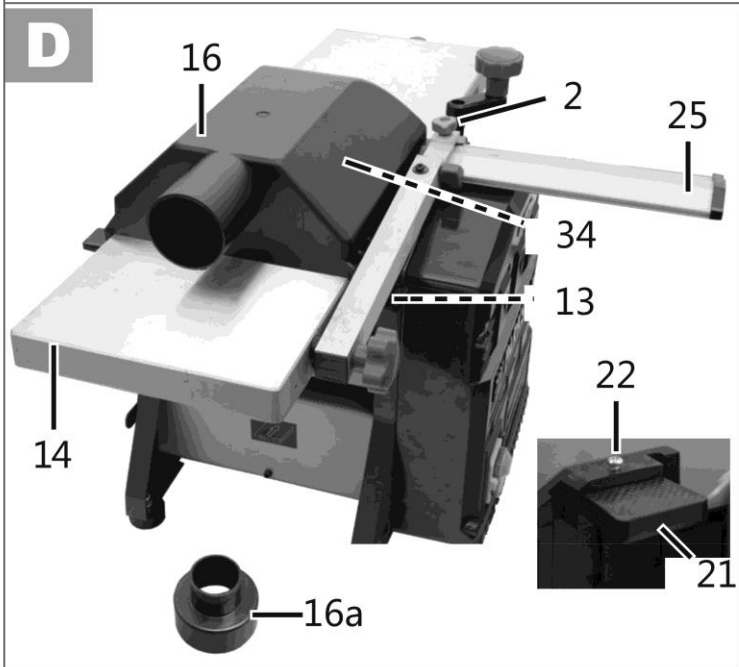
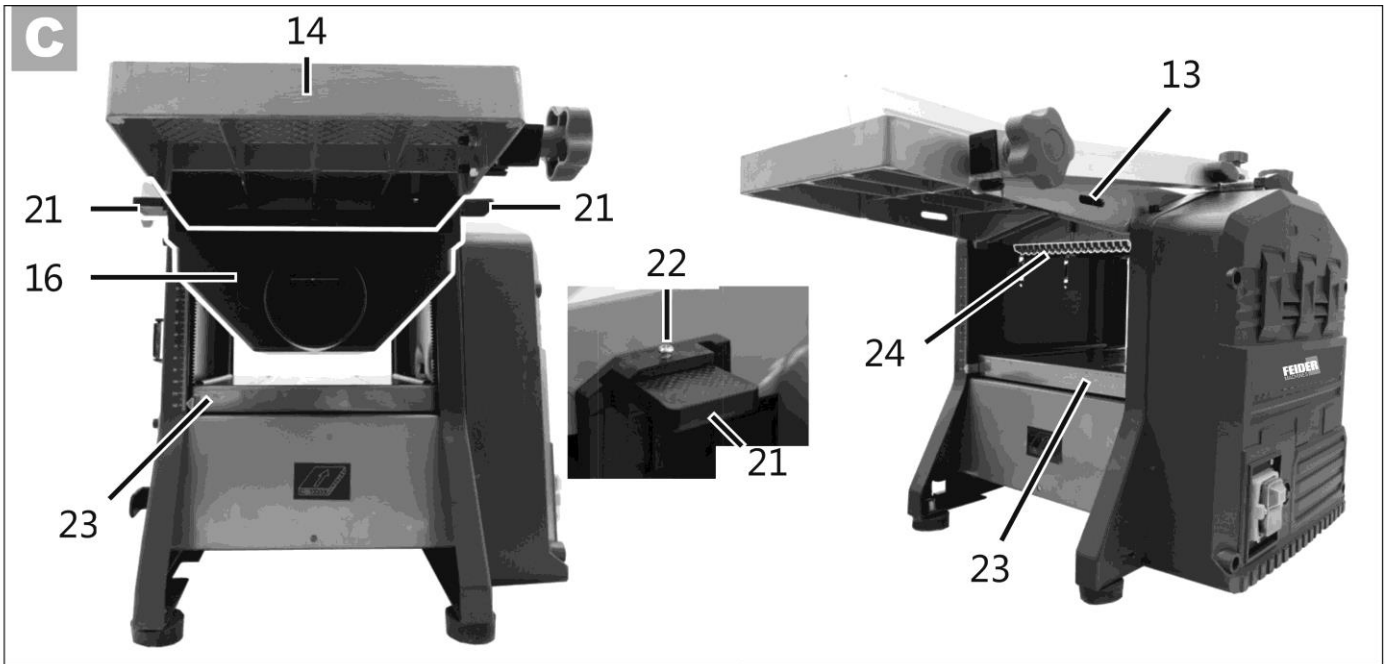
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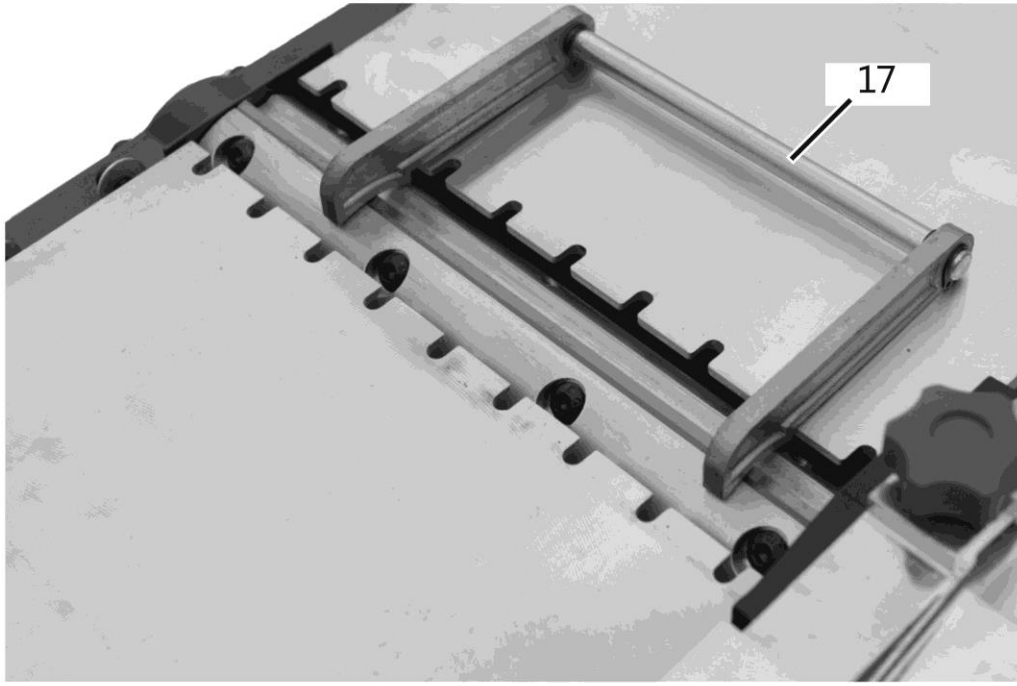
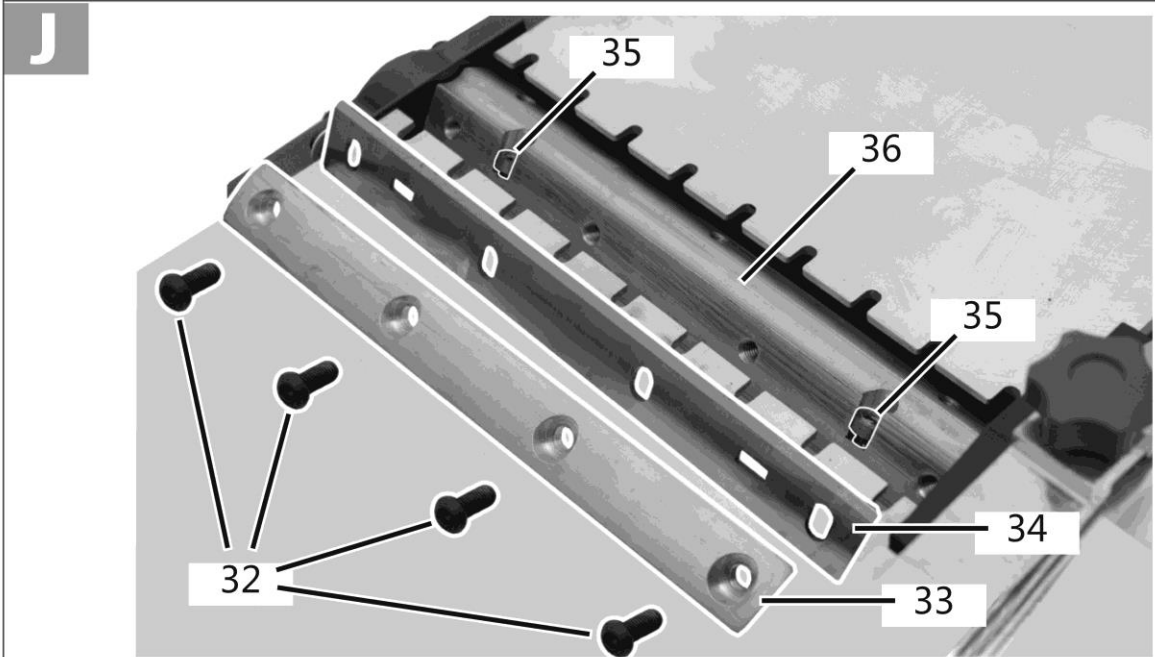
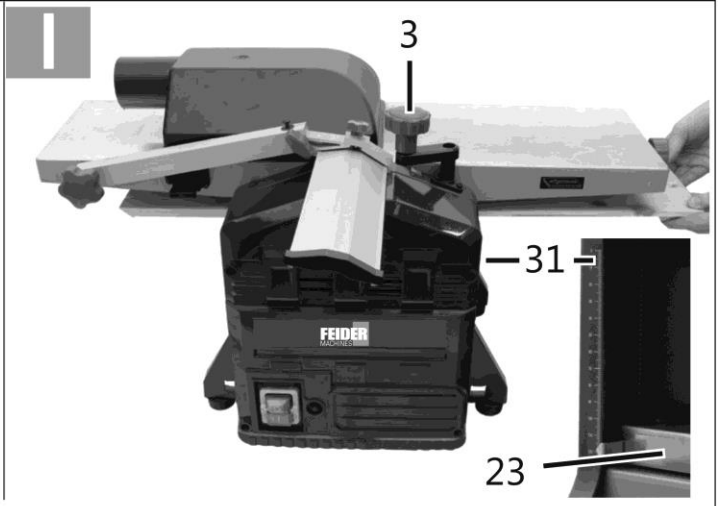
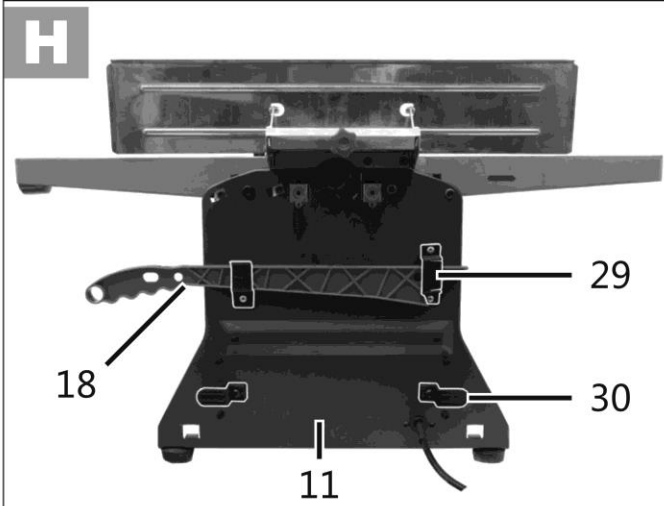
**CAUTION:** Read the instructions before using the product.

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# 1. SAFETY INSTRUCTIONS

## GENERAL POWER TOOL SAFETY WARNINGS



**"WARNING ! When using electric tools basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury including the following.**

**Read all these instructions before attempting to operate this product and save these instructions".**

### **Safe operation**

- 1) Keep work area clear
  - Cluttered areas and benches invite injuries.
- 2) Consider work area environment
  - Do not expose tools to rain.
  - Do not use tools in damp or wet locations.
  - Keep work area well lit.
  - Do not use tools in the presence of flammable liquids or gases.
- 3) Guard against electric shock
  - Avoid body contact with earthed or grounded surfaces (e.g. pipes, radiators, ranges, refrigerators).
- 4) Keep other persons away
  - Do not let persons, especially children, not involved in the work touch the tool or the extensioncord and keep them away from the work area.
- 5) Store idle tools
  - When not in use, tools should be stored in a dry locked-up place, out of reach of children.
- 6) Do not force the tool
  - It will do the job better and safer at the rate for which it was intended.
- 7) Use the right tool
  - Do not force small tools to do the job of a heavy duty tool.
  - Do not use tools for purposes not intended; for example do not use circular saws to cut tree limbs or logs.
- 8) Dress properly
  - Do not wear loose clothing or jewellery, they can be caught in moving parts.
  - Non-skid footwear is recommended when working outdoors.
  - Wear protective hair covering to contain long hair.
- 9) Use protective equipment
  - Use safety glasses.
  - Use face or dust mask if working operations create dust.
- 10) Connect dust extraction equipment
  - If the tool is provided for the connection of dust extraction and collecting equipment, ensure these are connected and properly used.
- 11) Do not abuse the cord
  - Never yank the cord to disconnect it from the socket. Keep the cord away from heat, oil and sharp edges.
- 12) Secure work
  - Where possible use clamps or a vice to hold the work. It is safer than using your hand.
- 13) Do not overreach
  - Keep proper footing and balance at all times.
- 14) Maintain tools with care
  - Keep cutting tools sharp and clean for better and safer performance.
  - Follow instruction for lubricating and changing accessories.

- Inspect tool cords periodically and if damaged have them repaired by an authorized service facility.
  - Inspect extension cords periodically and replace if damaged.
  - Keep handles dry, clean and free from oil and grease.
- 15) Disconnect tools
    - When not in use, before servicing and when changing accessories such as blades, bits and cutters, disconnect tools from the power supply.
  - 16) Remove adjusting keys and wrenches
    - Form the habit of checking to see that keys and adjusting wrenches are removed from the tool before turning it on.
  - 17) Avoid unintentional starting
    - Ensure switch is in "off" position when plugging in.
  - 18) Use outdoor extension leads
    - When the tool is used outdoors, use only extension cords intended for outdoor use and so marked.
  - 19) Stay alert
    - Watch what you are doing, use common sense and do not operate the tool when you are tired.
  - 20) Check damaged parts
    - Before further use of tool, it should be carefully checked to determine that it will operate properly and perform its intended function.
    - Check for alignment of moving parts, binding of moving parts, breakage of parts, mounting and any other conditions that may affect its operation.
    - A guard or other part that is damaged should be properly repaired or replaced by an authorized service centre unless otherwise indicated in this instruction manual.
    - Have defective switches replaced by an authorized service centre.
    - Do not use the tool if the switch does not turn it on and off.
  - 21) Warning
    - The use of any accessory or attachment other than one recommended in this instruction manual may present a risk of personal injury.
  - 22) Have your tool repaired by a qualified person
    - This electric tool complies with the relevant safety rules. Repairs should only be carried out by qualified persons using original spare parts, otherwise this may result in considerable danger to the user.

## **SAFETY INFORMATION FOR SURFACE PLANERS AND THICKNESSERS**

- **Check that the machine is in a fault-free condition before use.**
- **Only use well-sharpened and well-maintained blades.**
- **Only use blades that are designed for this machine.**
- **When working, completely cover the planer blade with the blade cover at the points where you are not planing.**
- **Wear personal protective equipment when working.** Wear **hearing protection** to reduce the risk of becoming hard of hearing. Wear **respiratory protection** to reduce the risk of inhaling harmful dust.
- **Wear gloves when handling the blade shaft and when working with rough materials.** This reduces the risk of injury from sharp edges.
- **Do not carry out the following work as this may cause injury:**
  - Insertion work, i.e. any machining that does not extend over the entire length of the workpiece;
  - Do not create indentations, tenons or recesses with the device;
  - Do not plane very bent wood where there is not sufficient contact with the feed table.
- **Secure a long workpiece from tipping by using a roller table or similar.**
- **Do not operate the machine without protective equipment.**
- **Damaged or contaminated workpieces can present a risk.**
- **The penetration of metal parts and spattering pieces into the workpiece can be very dangerous.**

- If possible, only connect the device to a power socket with a residual current device (RCD) with a rated residual current no more than 30 mA.

## **SAFETY EQUIPMENT**








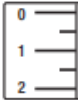

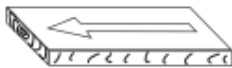



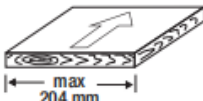
- Safety switch in the recess (13) ensures that the collection container with connection for external dust extraction is fitted, otherwise the device cannot be started.
- Anti-kickback claws(C24) reduce the risk of kickback.
- Planer blade cover(D25) prevents you from being able to reach into the (running) blade shaft.

## **RESIDUAL RISKS**


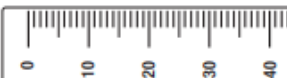
- There will always be residual risks even if you operate this power tool according to the instructions. The following hazards may occur in connection with the type and design of this power tool:
  - a) Cutting injuries
  - b) Hearing damage if suitable ear protection is not worn.
  - c) Lung damage if a suitable protective mask is not worn.

**⚠ Warning!** During operation, this power tool produces an electromagnetic field. Under certain circumstances, this field may negatively affect active or passive medical implants. In order to reduce the danger of serious or fatal injuries, we recommend that individuals who wear medical implants should consult their doctor and the manufacturer of the implant before operating the machine.

## **SYMBOLS**

	In accordance with essential applicable safety standards of European directives		Remove the plug from the mains socket before carrying out maintenance and repair work.
	Read the instruction manual!		Blade shaft direction of rotation
	Wear ear protection		Setting the planing table
	Wear eye protection		Chip removal, surface planer
	Wear respiratory protection		Working direction
	Wear safety gloves		Working direction
	Do not reach into the running blade shaft		Planing width, max. 204 mm



	<p>Electrical products must not be disposed of with the domestic waste.</p>		<p>Scale, thicknesser</p>
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## 2. PRODUCT DESCRIPTION

### OVERVIEW

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>1) Rip fence</li> <li>2) Star grip screw</li> <li>3) Crank handle</li> <li>4) Feed table</li> <li>5) Adjusting screw, surface planer cutting depth</li> <li>6) Scale, surface planer</li> <li>7) Tab</li> <li>8) Overload switch</li> <li>9) On switch</li> <li>10) Off switch</li> <li>11) Machine housing</li> <li>12) Butterfly screw</li> <li>13) Recess</li> <li>14) Discharge table</li> <li>15) Allen key</li> <li>16) Collection container with connection for external dust extraction</li> <li>    16a Adapter for external dust extraction</li> <li>17) Blade setting block</li> </ol> | <ol style="list-style-type: none"> <li>18) Push stick</li> <li>A. 19) Hexagon socket screws</li> <li>B. 20) Holder</li> <li>C. 21) Latch</li> <li>C. 22) Small screw</li> <li>C. 23) Planing table</li> <li>C. 24) Anti-kickback claws</li> <li>D. 25) Planer blade cover</li> <li>E. 26) Scale, rip fence</li> <li>E. 27) Star grip nut</li> <li>F. 28) Star grip screw</li> <li>H. 29) Bracket, push stick</li> <li>H. 30) Bracket, mains cable</li> <li>I. 31) Scale, thicknesser</li> <li>J. 32) Hexagon socket screws</li> <li>J. 33) Guide</li> <li>J. 34) Planer blade</li> <li>J. 35) Adjusting screws</li> <li>J. 36) Blade shaft</li> </ol> |
|--|---|

### INTENDED USE

The device is designed for planing and thicknessing rough sawn timber.

The machine is intended to be used by do-it-yourselfers. It was not designed for heavy commercial use.

The device is intended for use by adults.

The device is not suitable for use with a standard vacuum cleaner.

The manufacturer is not liable for damage caused by improper use or incorrect operation.

## 3. SPECIFICATION

Rated voltage	230V~, 50Hz
Rated power	1250W
Idling speed of the blade shaft / no:	8500/min
Weight	20,3 kg

Planer width	max. 204 mm
Max. chip removal	2mm
Thicknesser	
Passage height/width	120/204 mm
Feed rate	6.3 m/min
Protection type	IPX0
Sound pressure level $L_{PA}$	90,0 dB(A), K= 3dB(A)
Sound power level measured $L_{WA}$	97,5 dB(A), K= 3dB(A)
Surface planer	
Sound pressure level $L_{PA}$	98,8(A), K= 3dB(A)
Sound power level measured $L_{WA}$	107,2, K= 3dB(A)

Levels of noise and vibration were determined according to the standards and regulations in the declaration of conformity.

The vibration emission value has been measured according to a standardised testing method and may be used for comparison with another power tool.

The indicated vibration emission value may also be used for an introductory assessment of the exposure.

### WARNING

The vibration emission value whilst actually using the power tool may vary from the given values depending on the type and way in which the power tool is used.

Try to keep the exposure to vibrations as low as possible. An example of a measure to reduce vibration exposure is limiting the working hours. All parts of the operating cycle have to be considered while doing so (for example, times when the power tool is switched off and times when it is switched on but running without any load).

## 4. USE

### FIXED INSTALLATION

 **Caution! The machine may tip if it is not secured. Risk of injury!**

Secure the machine to the workbench, placing suitable screw clamps on the lugs provided (7).

### COMMISSIONING THE SURFACE PLANER

 **Remove the cross struts attached to the table to secure it for transport before using the device for the first time!**

To use the machine as a surface planer, the following assembly work must be carried out.

#### **A** Mounting the rip fence

- 1) Using the Allen key (15), unscrew the two hexagon socket screws (19) from the device housing (11) as far as needed to be able to attach the rip fence (1). The recesses in the rip fence (1) must be placed on the two hexagon socket screws (19).
- 2) Re-tighten the hexagon socket screws (19) to fasten the rip fence (1).  
Dismantling is carried out in reverse order.

## **B** Attaching the crank handle

Place the crank handle (3) on the holder (20) on the device housing (11).


## **C** Mounting the chip extractor

- 3) Loosen the small screw (22) on the left and right latch (21).
- 4) If necessary, remove the collection container with connection for external dust extraction (16) from the discharge table (14).
- 5) Set the planing table (23) to the lowest position with the crank handle (3).
- 6) Slide the collection container with connection for external dust extraction (16) under the discharge table (14).
- 7) Insert the two latches (21) into the recesses (13) on the right and left of the discharge table (14). If the latches are not inserted correctly, the machine will not start.
- 8) Fix the two latches by screwing in the small screws (22).
- 9) Attach an external chip extractor to the collection container (16).

**NOTE:** Make sure that the chip extractor (e.g. FEIDER wet & dry vacuum cleaner) is suitable for the material to be cut. This information can be found in the operating instructions of the external device.

**To dismantle,** loosen the two small screws (22). Then pull the latches (21) out of the recesses (13) on the right and left of the discharge table (14) and remove the collection container (16).

## **COMMISSIONING THE THICKNESSER**

 **Remove the cross struts attached to the table to secure it for transport before using the device for the first time!**

To use the machine as a thicknesser, remove the parallel guide and perform the following assembly work.

## **D** Mounting the chip extractor

- 1) Loosen the small screw (22) on the left and right latch (21).
- 2) If necessary, remove the collection container with connection for external dust extraction (16) from under the discharge table (14).
- 3) Loosen the star grip screw (2) and push the planer blade cover (25) all the way out.
- 4) Place the collection container (16) onto the discharge table (14). The planer blade (34) must be covered and the latches (21) must engage into the recesses (13) on the right and left of the discharge table (14).
- 5) Insert the two latches (21) into the recesses (13). If the latches are not inserted correctly, the machine will not start.
- 6) Fix the two latches by screwing in the small screws (22).
- 7) Attach an external chip extractor to the collection container (16).

**NOTE:** Make sure that the chip extractor (e.g. FEIDER wet & dry vacuum cleaner) is suitable for the material to be cut. This information can be found in the operating instructions of the external device

**NOTE:** The adapter for external dust extraction (16 a) can be used if the external dust extraction cannot be connected to the collection container (16) due to its diameter.

**To dismantle,** loosen the two small screws (22). Then pull the latches (21) out of the recesses (13) on the right and left of the discharge table (14) and remove the collection container (16).

## **CHECKS BEFORE PUTTING INTO OPERATION**

Before putting into operation, check:

- the planer blade
- the anti-kickback claws

- the functioning of the On/Off switch
- the blade brake

If any of these checks reveal damage or improper operation, do not operate the machine.

## **CHECKING THE SWITCH AND BLADE BRAKE**

### **On/Off switch**

- 1) Turn the machine on using the On switch (9) and allow it to reach full speed.
- 2) Turn the machine off using the Off switch (10). The blade must come to a standstill within 3.5 seconds. If this is not the case, please contact the service centre.



### **Checking the anti-kickback claws**

Carry out a visual inspection of the anti-kickback claws (24). The anti-kickback claws must not have any visible defects and they must all hang evenly in a row.

Do not operate the machine if the anti-kickback claws are damaged. Contact the service centre.

- 1) Set the planing table (23) to the lowest position.
- 2) Perform the visual inspection.

## **GENERAL WORKING INSTRUCTIONS**

- Secure a long workpiece from tipping by using a roller table or roller block. There must be one support in front of the feed table and one behind the discharge table. The height of the support must be set so that the workpiece rests horizontally on the feed table and can be carried horizontally from the discharge table.
- Do not machine splintering material or material which may have hidden metal parts. Splintering material can cause injury to the user. Metal parts that come into contact with the blade can cause the workpiece to break apart, which can also lead to injuries.
- Wood that has lots of knots and knotholes can also cause the workpiece to break apart. Do not machine this wood.
- Do not stand directly in front of the machine during operation and stand on one side.
- If the blade shaft blocks during operation, switch off the machine and disconnect the mains plug. Remove the workpiece and make sure that the blade shaft can run freely again.

## **APPLICATION AND STORAGE OF THE PUSH STICK**

- Use the push stick when machining small/short workpieces.
- Using the push stick, push the workpiece over the feed table towards the discharge table and blade shaft.
- When not in use you can hook the push stick (18) into the holder (29) on the back of the device housing (11). See illustration H.

## **WORKING INSTRUCTIONS FOR SURFACE PLANERS**

- When working, completely cover the planer blade with the blade cover at the points where you are not planing.  
Risk of injury!
- Adjust the machine to the desired setting. Turn on the machine. Place the workpiece on the planing table. Push the workpiece over the blade shaft using the push stick if necessary.

## **WORKING INSTRUCTIONS FOR THICKNESSERS**

- Adjust the machine to the desired setting. Turn on the machine. Place the workpiece on the feed table. Push the workpiece towards the blade shaft, using the push stick if necessary, until the feed engages.
- When the feed engages, do not pull or push the workpiece. Just support the workpiece.

## **SWITCHING ON/OFF**

Switching on: Press the On switch (9).

Switching off: Press the Off switch (10).

## **OVERLOAD PROTECTION**

In the event of overload, the machine switches off automatically to protect the motor (ⓘ overload protection).

If the machine switches off automatically, wait briefly and then press the overload switch (8) (reset). You can then start the machine again using the On switch (9).

## **OPERATING THE SURFACE PLANER**



**Remove the mains plug before carrying out any adjustments.**



### **Adjusting the rip fence**

- 1) Loosen the star grip nut (27) and set the desired inclination. The inclination can be found on the scale (26) on the strut.
- 2) Fix your setting by tightening the star grip nut (27).



### **Adjusting the planer blade cover**

For wide, flat workpieces (Fig. F)

- 1) Loosen the star grip screw (28) and the butterfly screw (12).
- 2) Lift the planer blade cover (25) and slide the workpiece to be machined under the planer blade cover (25).
- 3) The planer blade cover (25) must lay flat on the workpiece to be machined. Retighten the star grip screw (28) and the butterfly screw (12).

For thin workpieces (Fig. G)

- 1) Loosen the star grip screw (2) and push the planer blade cover (25) as far to the side as the workpiece is wide.
- 2) Fix the star grip screw (2) and thus the position of the planer blade cover.

### **Setting the cutting depth**

Turn the adjusting screw (5) to the right or left to set the desired chip depth. The set chip depth can be found on the scale (6).

## **OPERATING THE THICKNESSER**



**Remove the mains plug before carrying out any adjustments.**



### **Setting the cutting depth**

When thicknessing, the chip removal is adjusted via the crank handle (3).

A maximum of 2 mm of wood can be planed off per pass. If you want to remove more than 2 mm of wood, make several passes.

- 1) Measure the current height of the workpiece to be machined.
- 2) Using the crank handle (3), set the desired height (->current height minus max. 2 mm). The set height can be found on the scale (31).
- 3) Place the workpiece on the planing table (23) and push the workpiece towards the cutting roll using the push stick (18).

4) If the desired height has not yet been reached, readjust the workpiece height (max. 2 mm) and repeat the process until you have reached the desired height.



### Replacing and aligning the blades

**! Cutting hazard! Do not hold the blade by its cutting edges.**

Two blades are installed in the blade shaft. Always replace the blades in pairs. Do not attempt to sharpen the blades!

Always change the planer blades one after the other. In this way, you can use the one that is still installed to guide you during fitting.

Replacement blades are available from our online shop (see “Spare parts/Accessories”).

#### Replacing the blades

- 1) Unscrew the four hexagon socket screws (32).
- 2) Remove the guide (33).
- 3) Remove the planer blade (34) from the blade shaft (36).
- 4) Insert a new planer blade, making sure that the two adjusting screws (35) are seated in the rectangular recesses in the blade.
- 5) Put the guides (33) onto the blade.
- 6) Fasten the blade using the four hexagon socket screws (32).

#### Aligning the blade

The blade may protrude over the blade block by max. 1.1 mm. After alignment, the blade must be level on the blade setting block.

- 1) Place the blade setting block (17) on the blade shaft.
- 2) Adjust the blade height by screwing/ unscrewing the two adjusting screws (35).

## 5. REPLACEMENT OF PARTS AND MAINTENANCE

### SPARE PARTS/ACCESSORIES

You can obtain spare parts and accessories from <https://services.swap-europe.com/contact>

### CLEANING AND SERVICING

**! Remove the mains plug before carrying out any adjustments, maintenance or repair work.**

**! Have any work on the device that is not described in this instruction manual performed by a professional. Only use original parts. Allow the device to cool off before performing any maintenance or cleaning. There is a danger of burns!**

Always check the device before using it for obvious defects such as loose, worn or damaged parts, correct the positioning of screws or other parts. Replace damaged parts.

Do not use any cleaning agents or solvents. Chemical substances may attack the plastic parts of the machine. Never clean the device under running water.

- Thoroughly clean the machine after every use. Remove chips, dust and workpiece remnants with a vacuum cleaner if necessary.
- Clean the ventilation openings and the surface of the machine with a soft brush or cloth.
- Try to clean resinous surfaces with a damp, lukewarm cloth that has been wrung out well. Make sure that no liquids can get into the interior of the housing!

Alternatively, you can use a special cleaner (resin solvent) or multispray. Please take notice of the safety information and instructions provided by the manufacturer of the special cleaner/ multispray.


## **MAINTENANCE**

The device is maintenance free.

## **STORAGE**

- Store the device in a dry and dustproof location and out of reach of children.
- The mains cable can be wound onto the holders (30) on the back of the appliance for storage, see Fig.H

## **TRANSPORT**

 **Caution!** Hot surface. There is a risk of burns. Only transport the machine when it has cooled down completely.

- The machine can be relocated over a short distance with two people. Relocating the device over a longer distance generally has to take place with a transport aid.
- To carry, grip the device by the four feet or by the feed and discharge table.
- For stabilisation purposes, we recommend installing the cross struts to secure the table for transport between the housing (11) and the feed/discharge table (4/14) for the period of transport.

## **6. TROUBLESHOOTING**

<b>Problem</b>	<b>Possible cause</b>	<b>Solution</b>
Machine does not start	Overload protection has responded	Press the overload switch (8) (reset), then press the On switch (9)
	No mains power supply Main circuit breaker is tripped	Check the socket, mains supply cable, cord, mains plug; if necessary, have them repaired by a qualified electrician. Check the main fuse.
	On switch (9)/ Off switch (10) is broken	Repair by Customer Care
	Defective motor	Repair by Customer Care
Device stops	Planer blade blunt	Replace planer blades
	Too much chip removal	Reduce chip removal
Planed surface too rough	Workpiece to be machined too wet	Dry the workpiece

## **7. DISPOSAL**



Electrical devices must not be disposed of with domestic waste.

Directive 2012/19/EU on waste electrical and electronic equipment: Used electrical devices must be collected separately for disposal and recycled in an environmentally sound manner.

Depending on the implementation in national law, you may have the following options:

- Return to a shop,
- Hand over to an official collection point,

- Return to the manufacturer/distributor.

We will dispose of any defective devices that you send to us free of charge.

This does not affect accessories enclosed with the old devices or tools without any electrical components.

Take the device to a recycling plant. The plastic and metal parts used on your device can be properly sorted according to materials and grades and efficiently recycled. Please contact our service centre for more information.

## 8. DECLARATION OF CONFORMITY



Declaration of conformity

BUILDER SAS

ZI, 32 RUE ARISTIDE BERGES – 312070 CUGNAUX – FRANCE

Declares that the machinery designated below:

Planer Thicknesser

Model number: FRD1250

S/N: 20220300001-20220300100

20220654886-20220656405

Complies with the provisions of the Directive « machinery » 2006/42/EC and national laws transposing it:

Also complies with the following European directives:

EMC Directive 2014/30/EU

ROHS Directive (EU)2015/863 amending 2011/65/EU

Also complies with European standards, with national standards and the following technical provisions:

EN 61029-1:2009/A11:2010 • EN 61029-2-3:2011

EN 55014-1:2017/A11:2020 • EN 55014-2:2015

EN 61000-3-2:2014 • EN IEC 61000-3-2:2019

EN 61000-3-3:2013 • EN 61000-3-3:2013/A1:2019

EN ISO 12110: 2010

Cugnaux, 22/04/2022

Philippe MARIE / PDG

## 9. WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. It can be extended by one year if the user subscribes to website of myswap. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or



ensuing damage.

**The warranty does not cover breakdowns due to:**

insufficient maintenance.

abnormal assembly, adjustment or operations of the product.

parts subject to normal wear and tear.

**The warranty does not extend to:**

shipping and packaging costs.

using the tool for a purpose other than that for which it was designed.

the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

**READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.**

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

**+33 (0)9.70.75.30.30**

**<https://services.swap-europe.com/contact>**

You must create a "ticket" via the web platform.

Register or create your account.

Indicate the reference of the tool.

Choose the subject of your request.

Describe your problem.

Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



## 10 PRODUCT FAILURE

### WHAT TO DO IF MY MACHINE BREAKS DOWN?

**If you bought your product in a store:**

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.

- Go to the store with the complete machine and with the receipt or invoice.

**If you bought your product on a website:**

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Create a SWAP-Europe service ticket on the site: <https://services.swap-europe.com> When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number). Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

**Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.**

**For any question concerning our after-sales service you can make a request on our website <https://services.swap-europe.com>**

**Our hotline remains available at +33 (9) 70 75 30 30.**



## 11. WARRANTY EXCLUSIONS

### THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.

- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage\*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.

\* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

**Attention:** all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

**Reminder:** the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

**Information:**

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.

# FEIDER

## MACHINES



BUILDER SAS  
32, rue Aristide Bergès - ZI 31270 Cugnaux – France  
Made in PRC 2022